

**SERVICE AVAILABLE
MONDAY-FRIDAY, 5AM-MIDNIGHT
SATURDAY 9AM-5PM**

**TRAVEL WITHIN CADILLAC, MANTON, BOON,
HARRIETTA, MESICK, & BUCKLEY AREAS**

Adults (17-54) - **\$2**

Students* (Age 5-College) - **\$1**

Seniors (55 & up) - **\$1**

Passengers with Disabilities** - **\$1**

RURAL AREAS (WEXFORD COUNTY ONLY)

Adults (17-54) - **\$3**

Students* (Age 5-College) - **\$1.50**

Seniors (55 & up) - **\$1.50**

Passengers with Disabilities** - **\$1.50**

REGIONAL TRANSPORTATION

Adults - **\$6**

Students*, Seniors & Passengers with Disabilities** - **\$3**

TICKETS & PUNCH CARDS

Ticket Books - **\$10**

Includes twenty (20) 50 cent coupons to be used in any fare combination along with one "Free Ride".

Sweet 16 Punch Card

Good for sixteen (16) one-way rides.

A 25% discount over regular fare.

Town Areas

Adults - **\$24**

Students*, Seniors,
Disabled** - **\$12**

Rural Areas

Adults - **\$36**

Students*, Seniors,
Disabled** - **\$18**

* Valid Student I.D. Must Be Presented **With Reduced Fare I.D. Card

Visit our website, cwta.us for additional fare information including reduced-rate passes.

GETTING AROUND WEXFORD COUNTY



GET AROUND. WITHOUT WAITING AROUND.

At Cadillac/Wexford Transit Authority (CWTA), we're committed to providing you reliable and convenient transit service. Our new RideOnTime dispatch system helps automate the process of scheduling rides. With RideOnTime, you can now plan and schedule rides more easily and know precisely when your ride will pick you up. You can even check the status of your ride. With RideOnTime, you can plan your appointments and activities more easily and with greater confidence, knowing CWTA will be there for you, when and where you need us.



DOOR-TO-DOOR SERVICE TO ALL OF WEXFORD COUNTY.

Travel in Wexford County has never been more convenient. Whether you live in Cadillac or in the rural areas of the county, we'll get you where you want to be. Affordably. Safely. And on-time. You can book your travel anytime during our extended Night Rider service hours, from 5am to midnight Monday through Friday, and 9am to 5pm on Saturday.

And, if you live in the rural areas of Wexford County, we've lifted the 6am, 10am, 2pm, and 4pm time-based travel restrictions to provide you with even better service. Now you can schedule your rides throughout the day, when it's convenient for you.

Riders receive Door-to-Door (Demand-Response) service, and passenger assistance is always available. Unlike a taxi service, Demand-Response service works in time ranges, grouping rides within the same area utilizing one vehicle. For community appointments, reserve rides at least 24 hours in advance. Those booking rides in advance receive a "top" priority.



**CADILLAC/WEXFORD
TRANSIT AUTHORITY**

231.779.0123

cwta.us



ADDITIONAL SERVICES TO MEET YOUR NEEDS.

HEALTHWAY EXPRESS

This service provides non-emergency transportation to medical related appointments for all residents within Wexford County. Please schedule rides at least 24 hours in advance and no more than 21 days ahead of your appointment.

COWELL FAMILY CANCER CENTER TRANSPORT

Available Monday-Friday to residents of Wexford and Missaukee counties who utilize the out-patient Cowell Family Cancer Center in Traverse City. Please contact the Cowell Family Cancer Center at 231.392.8400 to discuss travel options.

REGIONAL TRANSPORTATION

CWTA can help coordinate passenger trips between neighboring counties. Call Dispatch for details.

Connections with Bay Area Transportation Authority (BATA) are available Monday-Friday at the Grand Traverse Mall.

Arrive G.T. Mall	Depart G.T. Mall
8:00am	8:10am
11:30am	11:40am
4:00pm	4:10pm

Drop off at the Munson Medical Campus and surrounding area may be available upon request.

MOBILITY ASSISTANCE & TRAVEL TRAINER PROGRAM

See website for additional information.

YOUR RIDE IS JUST A CLICK OR A CALL AWAY!

Simply register online at www.cwta.us to book your next trip. Or call us 231.779.0123 to speak with one of our friendly dispatchers.

Since service is provided on a first-come, first-serve basis, we recommend that you book your travel in advance. Our dispatchers are on duty and accepting calls until 9pm on weekdays and 4pm on Saturdays, so if you want to schedule transportation, you'll need to contact us online or by phone before 9pm on weekdays and 4pm on Saturdays. Please book your return trip to ensure availability.

For additional information on *How to Ride*, go to cwta.us.

BOOK YOUR TRIP

Dispatchers on duty weekdays 5am-9pm and on Saturday 9am-4pm

CALL US



231.779.0123

ONLINE



cwta.us

WE'LL GET YOU THERE.

- We encourage you to **call ahead** for a scheduled ride. If you call the same-day, we'll do our best to accommodate your request, but we cannot guarantee the ride will be scheduled.
- If you are set up to receive automated calls and schedule a ride at least a day in advance, you will receive an automated call the night before your scheduled trip to confirm or to cancel your ride.
- When you schedule a ride, you'll be told when you can expect it to arrive. You can also receive a "heads-up" call just prior to the bus arrival.
- You can schedule a ride online up to three weeks or a minimum of three hours in advance. If you schedule a ride online, you'll receive an email confirming your ride. Please check your email.
- CWTA is usually busiest on weekdays, between 6 and 9am and 2 and 5pm, and on Saturdays, between 9am and noon. If you're planning to ride during this time, please be patient as there may be longer wait times.

CWTA is committed to ensuring that no person is excluded from participation in, or denied the benefits of its transit services on the basis of race, color, or national origin, as protected by Title VI in Federal Transit Administration (FTA) Circular 4702.1.A.

RULES OF THE ROAD.

1. CWTA requires exact fare at boarding. Bus tickets/ passes can be purchased from drivers or dispatch office.
2. CWTA riders must be prepared to board the bus at the designated pick-up time and location. CWTA drivers are instructed to wait 2 minutes before departing. (Time is extended for passengers with disabilities). If CWTA responds and receives a "No-Show", it will be documented by Dispatch and may result in a suspension of bus privileges.
3. Please limit your baggage. Package assistance beyond the initial boarding will cost an extra \$1.00 each time the driver or passenger leaves the bus. Shopping carts and other items boarded will cost an extra \$1.00.
4. Pets are permitted on the bus in approved enclosed containers. Service animals assisting passengers with disabilities or those in training are also permitted.
5. Passengers who temporarily de-board the bus or change destinations will be charged another fare.
6. CWTA will make every effort to serve you during adverse weather conditions. Delays and cancellations are possible.
7. Objectionable odors from any source unavoidable by other passengers will not be permitted.
8. CWTA does not allow eating, smoking, drinking, vulgar language, or playing of external audio equipment.
9. CWTA will not tolerate any type of violence, threats, intimidation, destruction of property, or insubordination. CWTA has the right to refuse service and remove passengers when deemed necessary.
10. CWTA demands that passengers conduct themselves in an acceptable and respectful manner at all times. Any type of lewd or indecent behavior is unacceptable. Failure to comply will result in immediate removal.
11. No weapons, illegal drugs, hazardous materials or other dangerous-deemed items will be permitted on the bus.
12. Any and all illegal behavior will be reported to law enforcement and the customer will be permanently barred from service.
13. CWTA has the right to temporarily or permanently ban passengers from service when necessary.
14. CWTA reserves the right to deny transport of packages/objects that are unsafe or unable to be properly stored.